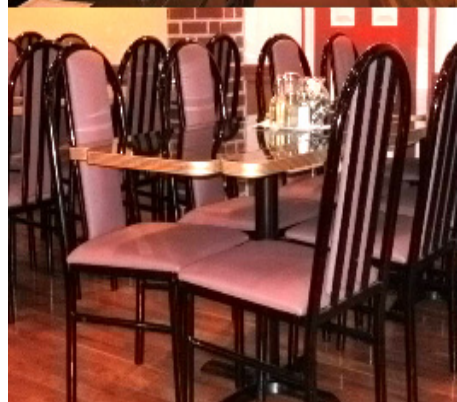


“We discovered TEEPOS while running errands in the neighborhood. At the time, we had two restaurants open which were getting busier, but we were doing everything by hand and needed a change. In their showroom, we tried out different options that were explained to us in detail. The staff asked questions that helped us figure out exactly what we needed. We found a Casio option within our budget. It would not only link our staff and procedures into one timesaving system, but it would also end our old, problematic, way of doing things. With some information from us, and a copy of our menu, TEEPOS prepared a demo version of our system. We were able to go in and test the whole system until it was ready to go. Not only did TEEPOS install our system, but they also did a lot of training and gave us a free, one-year support contract (It wasn't just phone support either). They were very honest and always returned our calls. They even came in on weekends and holidays to fix any urgent problems! With the new systems in place, supervising the different locations was much easier for me. I was able to weed out employees that were bad eggs, easily keep track of inventory and sales, and since everything was linked, the amount of staff error was decreased drastically. We were then able to open two additional restaurants bringing us to a total of four, and we plan on continuing our expansion with similar, if not the same, Casio systems.”



**Jeannette Gacharna**

Jorge & Jeannette Gacharna  
 El Llano Restaurant, 2 Locations  
 La Brasa Roja, 2 Locations  
 Chicago, IL

