



"It's been so long, but I want to say I heard of TEEPOS through a mutual business acquaintance. At this point, I've been working with them for over 15 years. That long ago there weren't as many POS systems around, but at the time we had noticed them at the Pizza Expo. It was brought to our attention that a POS system could speed up the processing of orders and allow for better tracking of our business and making sure that orders were paid for. TEEPOS was one of the first companies we heard of, in our area, that was offering these POS systems. As time went by other companies tried to get our business, but we've been happy with TEEPOS. We've gone through software upgrades and new systems, and also added systems when we started doing carryout and added a new location. The staff explained all of our options, every step of the way. We told them what we needed and they told us what they could do and more, always staying ahead of the game. They didn't just give us a system either. They programmed the system, got it up and running and then made any needed alterations, with which we are always happy. Everything is not always perfect and we are always changing and adding things but it was nice to be able to contact them and get help when needed. They would either do it for us quickly or if need be, they would teach us how to do it ourselves. It was a big transition for us to introduce the carryout system and initially to get a POS system in the dining room because we had a very old cash register along with old ways of doing things. As a family owned business the entire family was not initially in agreement with the need for a POS system and weren't very comfortable with it, but now we are all very grateful for the positive change. We are always looking to upgrade and advance. The sales representatives keep us updated, but also let us take what we need and don't push us to go with anything. We will absolutely continue to work with TEEPOS and actually have some things in the works at the moment."

**Joey Reznicek,**  
Owner/Manager  
Salerno's restaurant  
and pizzeria  
Chicago, IL

