



"I was actually looking into a specific software that I saw being used at a Thai Restaurant I go to. The Adelo Software looked great to me, simple to use and did all the same things while also being cheaper than the system that I was using at current locations. For the new location, this would be perfect. The Adelo software company actually referred us to TEEPOS because they work with Adelo software and also do installation. The basic things I was looking for were the ability to create and edit a menu and a table map or layout for the screen that allowed for making reservations and keeping track of servers and that it was simple to use. I compared the new system to the system that I was currently using at the other locations, which is supposedly the best one on the market, but Adelo did compare and did exactly what I needed so I went with the Adelo software through TEEPOS. The initial testing for the system went well. After the practice runs, we actually brought the system into the location, and that was when we really started paying attention to issues or things that we wanted changed. There were always little things in the beginning as we got used to the new system but the TEEPOS staff was very helpful and attentive about getting everything done correctly and quickly. For the most part, though, the programming and installation, which was completed by TEEPOS for us, was handled very well and after the bit of struggle in the beginning we haven't had any problems! The ability to talk to the programmers and technicians was beneficial, even when it was just over the phone and an added benefit of choosing Adelo is that we could contact them for phone support as well. The main thing I liked about the new system versus the old system was that it did a lot of the same things while being a very simple and easy to use software and most importantly is was a lot cheaper. The Sharp UP-V5500 terminals are very nice, but I was also going for basic hardware to save some money there as well. TEEPOS really wanted us to be happy with the products and they would come in during our business hours to help our staff. They were so helpful, that once when the Internet went out they helped us deal with the problem, even though it was Comcast's fault, they were very attentive. At one point with three terminals we found we needed another and not only did they give us a good price but they handled it right away and came in the next day to install it. I will definitely be working with TEEPOS in the future and have already called them in to the other locations to do some things!"

Daniel Albarran,
VP of Las Fuentes, Fine
Mexican Cuisine Chain
Chicago, Stickney & Alsip, IL

